Pet Hotel and Grooming
Spaw
for Dogs and Cats
(Day Care Available)

Clovelly Kennels
417 Main St. West
Grimsby, Ont L3M 1T1
Tel: 905-945-8519
Fax: 905-945-9235

www.clovellykennels.com
Clovellykennels@gmail.com
Welcome to Clovelly Kennels,

Welcome to Clovelly Kennels and thank you for considering us for your pet’s vacation. We will provide your four legged family members a home away from home in a comfortable, clean and stress free environment. Providing accommodation for the most docile to energetic pets we have a care plan to suit their needs. Whatever the package, we will be sure to provide the same love and attention you would lavish on them at home.

Our canine guests enjoy the outdoors several times a day. Tummy rubs and back scratches are provided with affection free of charge. Grooming, walks, playtimes and Pod Play can be requested at an additional charge. Our group Pod Play is offered for our canine guests, which gives your pet the chance to socialize with new canine friends in a controlled environment.

Our facility offers three areas for our canine guests including our Small Dog Room, Main Kennel and Lower Level. Whether your dog is 6lbs or 200lbs your pet will be placed appropriately to ensure that they are comfortable and at ease throughout their vacation.

Our Grooming Spaw offers anything from a basic bath to a cut or clip of your choice. Whether it is at the end of a boarding stay or just a short visit, our groomer is dedicated to making your pet look their best. We suggest you call to discuss your canine’s “look” with our groomer to ensure that both you and your k-9 are happy.

For summer convenience our facility provides central air conditioning and heated main kennel floors in the winter months for extra comfort. Our “K-9 zone” is a 4000 sq ft. greenhouse structure that has been built with your pet’s comfort in mind offering protection from the elements while performing all our daily activities. During milder weather our “K-9 zone” roof opens at the flip of a switch.

For our feline guests we offer the choice of two rooms:

Bird and Butterfly Room: This room offers a floor to ceiling window overlooking our “zone” area. Each suite can accommodate up to 2 cats from the same family and each is provided with a scratching post.

Aqua Room: This room also offers the same amenities but includes 3 family units that can accommodate up to 4 cats sharing from the same family. During milder temperatures our feline guests can enjoy our outdoor sunrooms overlooking our gardens and koi pond.

Ear and tummy tickles, clean bedding, bowls and fresh litter are provided daily. All of our feline guests will have the opportunity to stretch their legs and enjoy our “kitty toy box” at various times throughout the day at no additional charge.
Hours of Operation

Monday to Friday  8:00am-6:00pm  
Saturday  8:30am-4:00pm  
Sunday  9:00am-5:00pm  

**Holiday Hours Will Vary**  
**Holiday Mondays we will be open 9am to 3pm**  

*Reminder a full day’s rate will apply on day of drop off*

Our departure time is 11am any guests staying longer will be charged our daycare rate during regular season and a full day’s rate during peak season.

**Peak Season Boarding**

- March Break (Ask for dates in effect)
- Christmas/ New Year (Ask for dates in effect)
- Long Holiday Weekends (Friday/Saturday/Sunday/Monday)
- Summer (Ask for dates in effect)

Open  Christmas Eve 8am – 1pm  
Closed  Christmas Day  
Open  Boxing Day 9am – 2pm  
Open  New Year's Eve 8am – 1pm  
Closed  New Year's Day  
Open  January 2nd at 9am – 6pm  

Please note that Christmas, New Years and Spring Break have a 3 day minimum.

We will require a deposit upon arrival for pet vacations of 30 days or more.

All guest accounts must be paid in Full upon departure.

Clovelly Accepts Payment in the form of:

- Cash
- Debit
- Visa/Master Card

(All of our rates are subject to H.S.T)

Clovelly Gift Certificates available upon request.

Tours are welcome 7 days a week (with the exception of holidays) between 10:30am-1:30pm *No Appointment Necessary*

**Unfortunately your pet will not be able to accompany you on the tour, however feel free to take them for a sniff around our property**
Boarding Rates

K-9 Rates

All our canine guests will be provided with their own personal space, along with bowls and bedding (elevated beds or pet bedding) for their comfort.

The base rate includes:
- 🐶 Accommodation
- 🔄 Rotation (Bathroom breaks)
- 🍁 Treats

<table>
<thead>
<tr>
<th>Daily-Regular Rate</th>
<th>Daily-Holiday/Peak Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>One Dog: $23.00</td>
<td>One Dog: $25.00</td>
</tr>
<tr>
<td>Two Dogs Sharing: $40.00</td>
<td>Two Dogs Sharing: $44.00</td>
</tr>
<tr>
<td>Two Dogs Separate Suites: $42.00</td>
<td>Two Dogs Separate Suites: $48.00</td>
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<tr>
<td>Three Dogs Sharing: $50.00</td>
<td>Three Dogs Sharing: $54.00</td>
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*Additional activities (walks/playtimes) will be charged as an “extra”*

K-9 Daycare Rates

Daycare is offered during our business hours, with same day drop-off and pick-up.

**Daycare is unavailable during some holidays, please call to inquire**

<table>
<thead>
<tr>
<th>Daycare-Regular Rate</th>
<th>Daycare-Holiday/Peak Rate</th>
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</thead>
<tbody>
<tr>
<td>One Dog: $16.00</td>
<td>Please note a full days rate will be applied for these time frames.</td>
</tr>
<tr>
<td>Two Dogs Sharing: $27.00</td>
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<tr>
<td>Additional Dogs Sharing: $10.00 each</td>
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</table>

Daycare Package

- 🐶 Daycare
- 🔄 Rotation (Bathroom breaks)
- 🍁 Playtime (Pod Play or one-on-one)
- 🍁 Snack Time (Peanut butter or Cheese Whiz cookie sandwich)

<table>
<thead>
<tr>
<th>Regular Rate</th>
<th>Daily-Holiday/Peak Rate</th>
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<tbody>
<tr>
<td>One Dog: $22.00</td>
<td>This package may not be available during certain holiday and peak rate periods. Please call to inquire.</td>
</tr>
<tr>
<td>Two Dogs sharing: $36.00</td>
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<tr>
<td>Two Dogs Sep: $40.00</td>
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</table>
K-9 Extras

Daily T.L.C- No Charge

Walks- One-on-one attention while walking your dog on our trails.

1 dog: $4.00  2 dogs same family: Walked together $7.00/ Separately $8.00

*Pets on walks MUST be leash friendly or activity will be switched to a playtime and charged accordingly*

*Inclement weather will suspend walks*

*If unable to walk same family dogs together due to safety concerns, we will walk separately and charge accordingly*

Playtimes- In our enclosed “Playdome” or “K-9 zone” your pet can run and play with one-on-one attention, or participate in our supervised group Pod Play.

Our Pod Play is offered in a controlled supervised environment, in which we create group pods based on size, personality, play type preference etc. If your dog does not enjoy Pod Play we will happily change their activity to a one-on-one playtime.

Pod play requires the completion of liability papers for your pet’s protection.

1 dog: $6.00  2 dogs (Same Family): $9.00  3 dogs (Same Family): $12.00

**No pets will be socialized without owner’s consent**

*Please note that NO activities are scheduled for Christmas Day or New Year’s Day**

Cookie Sandwich- with Cheese Whiz or Peanut butter $3.00

K-9 Brush- To maintain condition of coat upon admission: $4.00 per brush

Nail Clipping- $12 a dog (temperament depending)

**Clovelly also offers a variety of different grooming options, from head to paw at our Grooming Spa. By appointment you can book your dog for anything from a nail trim to a full retreat**

**All dogs on a daily activity for 7 days or more will qualify for a complimentary bath (shampoo, condition & blow dry) before their departure**
# K-9 All Inclusive Packages

Our “All Inclusive Packages” are designed to offer extra TLC, creating a more relaxing and enjoyable vacation. These packages also include a complimentary bath if the stay is 7 days or more.

**No substitutions can be made to packages**

## Clovelly Pamper (The Favourite)

<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
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<tbody>
<tr>
<td>Accommodation</td>
<td></td>
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<tr>
<td>Rotation (Bathroom breaks)</td>
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</tr>
<tr>
<td>1 Walk</td>
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<tr>
<td>1 Playtime (Pod Play or one-on-one)</td>
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<tr>
<td>Cheese Whiz or Peanut butter cookie sandwich</td>
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### Daily-Regular Rate

<table>
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<th>Dogs</th>
<th>Rate</th>
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<tbody>
<tr>
<td>One Dog</td>
<td>$34.00</td>
</tr>
<tr>
<td>Two Dogs Sharing</td>
<td>$58.00</td>
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<tr>
<td>Two Dogs Separate</td>
<td>$60.00</td>
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### Daily-Holiday/Peak Rate

<table>
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<tbody>
<tr>
<td>One Dog</td>
<td>$36.00</td>
</tr>
<tr>
<td>Two Dogs Sharing</td>
<td>$62.00</td>
</tr>
<tr>
<td>Two Dogs Separate</td>
<td>$66.00</td>
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## Clovelly Dream Package

This is the “Ultimate Package” to keep your pet active, stress free and showered with extra, extra love and attention during their stay!!

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<tr>
<td>2 Playtimes (Pod Play or one-on-one)</td>
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<tr>
<td>2 Walks</td>
<td></td>
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<tbody>
<tr>
<td>One Dog</td>
<td>$44.00</td>
</tr>
<tr>
<td>Two Dogs Sharing</td>
<td>$72.00</td>
</tr>
<tr>
<td>Two Dogs Separate</td>
<td>$74.00</td>
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</table>

### Daily-Holiday/Peak Rate

<table>
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<th>Rate</th>
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</thead>
<tbody>
<tr>
<td>One Dog</td>
<td>$46.00</td>
</tr>
<tr>
<td>Two Dogs Sharing</td>
<td>$76.00</td>
</tr>
<tr>
<td>Two Dogs Separate</td>
<td>$80.00</td>
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</table>
Kitty Rates

All our visiting feline friends will have the opportunity to play and stretch their legs in our cat rooms, for a minimum of 20 minutes a day. Clovelly will provide litter, litter boxes, bowls and bedding for their comfort, as well as treats throughout the day.

Top Cat Suites (Can accommodate up to two cats)

One Cat: $15.00

Additional Cat (Same family) Sharing: additional $8.00 ea.

Two Cats (Same family) Separate units: $27.00

Family Unit

Can accommodate up to four cats: $37.00

Kitty Daycare Rates

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<tr>
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<tr>
<td>One Cat: $10.00</td>
<td>Please note a full day’s rate will be applied for these time frames.</td>
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<tr>
<td>Additional Cats Sharing: $6.00 each</td>
<td></td>
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</table>

Kitty Extras

Brushing: Maintain coat condition upon arrival $3.00

Kitty Cuddles: One-on-one cuddle time: One Cat: $4.00 Two Cats: $6.00

Kitty Inclusive Packages

Puuurfectly Pampered
This package is designed to keep our feline friends puuurfectly content!

- Accommodation
- Rotation (A 20 minute or longer period to play/stretch their legs)
- 2 kitty cuddle sessions
- Treats
- Litter, litter boxes, bowls and bedding are provided by Clovelly

Daily-Regular/Holiday/Peak Rate

One Cat: $23.00

Two Cats Sharing: $34.00

Family Unit (Up to 3 Cats Sharing): $47.00
Vaccine Information

All guests are required to have up to date documentation in the form of a veterinary certificate prior to or on arrival. Unfortunately due to health and safety issues we will be unable to provide accommodation to guests unless proof of vaccination is provided.

**Canine Vaccinations Required**
- Distemper
- Hepatitis
- Parainfluenza
- Bordetella (Canine Influenza)
- Rabies
- Parvovirus

**Bordetella Vaccination**
**Must be done a minimum of 72 hours prior to arrival**
**Boredetella is a preventative measure for kennel cough**

**Feline Vaccinations Required**
- Panleukopenia
- Calici Virus
- Rabies
- Rhinotrachitesm

All guests requiring medication will not be charged for administration unless extreme circumstances apply.

All medication MUST arrive in original containers and bottles are to be clearly labeled.

We are happy to accept your diabetic pet. Please call to inquire further and help us to develop your pet’s medical care plan prior to their stay. A moderate fee for insulin will be applied.

Thank you for considering Clovelly Kennels for your pet’s vacation.

Clovelly kennels staff have completed the Accessibility for Ontarians with Disabilities Act 2005, as well as A.O.D.A. Customer Service Standards Policy.